

e-TENDER TIME SCHEDULE

Please Note: All bid related activities (Process) like Tender Document Download, Bid Preparation, and Bid Submission will be governed by the time schedule given under Key Dates below:

Sr. No.	Activity	Performed by	Start		Expiry	
			Date	Time	Date	Time
1	Release of Tender	Department	10-08-2015	11.00	13-08-2015	16.00
2	Tender Download	Bidders	13-08-2015	16.01	27-08-2015	17.00
3	Bid Preparation		13-08-2015	16.01	14-09-2015	14.00
4	Superhash Generation & Bid Lock	Department	14-09-2015	14.01	14-09-2015	17.00
5	Control Transfer of Bid	Bidders	14-09-2015	17.01	15-09-2015	17.00
6	Envelope 1 Opening	Department	16-09-2015	11.00	16-09-2015	17.00
7	Envelope 2 Opening		25-09-2015	11.00	25-09-2015	17.00

* Dates mentioned here, are scheduled dates for Bid Opening Activities. Any changes in dates of opening of technical and commercial bids shall be notified in 'Press Notice / Corrigendum' section on the e-Tendering sub portal of the department before opening of the same.

Sr	Criteria	Graded Marks	Max. Marks	Testimonial to be presented
1	Financial Capability		15	
a	Average Turnover (AT) of the organisation for past 3 financial years ending 31st March 2015			Certificate from CA
	AT < Rs. 50.00 crores	0		
	AT < Rs. 70.00 crores but ≥ 50.00 Crores	1		
	AT < Rs. 100.00 crores but ≥ 70.00 Crores	3		
	AT ≥ Rs. 100.00 crores	5		
b	Net-worth of the organisation as on 31st March 2015			Certificate from CA
	Net worth < Rs. 7.00 crores but > 5.00 Crores	3		
	Net worth < Rs. 10.00 crores but ≥ 7.00 Crores	6		
	Net worth ≥ Rs. 10.00 crores	10		
2	Organisation's Capability		25	
A	Organisation Certifications	10		
i	ISO 20000 certification	5		Certificates valid thru Dec '15
ii	SEI CMM Level 2 Certification	5		
B	Manpower Certifications**	10		
i	Number of certified resources for Server Maintenance and Networking from respective OEM (Min 10)	3		**
ii	Number of Certified resources for IT security (Min 2)	2		
iii	Number of Certified ITIL (foundation / service Manager) resources (Min 2)	3		
iv	Number of Certified Database Support Resources from OEM (Min 2)	2		
C	Number of Districts in Maharashtra where Bidder has office having min staff of 5	5		Self Attested List of offices with Address, Telephone Number and Contact Person
	Districts = 2	1		
	Districts < 5 but > 2	3		
	Districts ≥ 5	5		
3	Past Performance (All periods are for 3 years ending as on 31st March 2015)		25	
a	Completed Orders for SLA based Operation and Maintenance / Support for IT infrastructure which includes ERP support and Hardware support for a minimum period of 1 year for value > Rs. 1 crore pa			Self declared List and Copies of the orders
	Orders ≥ 3	10		
	Orders < 3 but ≥ 1	5		
b	Completed Orders of Multi-locational Support for IT infrastructure where Locations in India > 10			Self declared List and Copies of the orders
	Orders ≥ 5	15		
	Orders < 5 but ≥ 3	10		
	Orders < 3 but > 1	5		
4	Presentation on execution methodology		25	Presentation by the proposed Project Manager
5	Site Visit to any ONE (1) of the clients referred in response to point 3 above		5	A brief note about the client setup and tools used
	TOTAL MARKS		95	

** List of Certified resources on company role for period of Min 6 months as on 1st June 2015, attested by the Organisation. The claim should be supported by bank statement showing salary deposits for six months

